

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 06<sup>th</sup> day of December' 2023**

**C.G.No.52/2023-24/Kurnool Circle**

**CHAIRPERSON**                      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

**Sri. K. Ramamohan Rao              Member (Finance)**  
**Sri. S.L. Anjani Kumar              Member (Technical)**

***Between***

Sri.M.Sudhakar, D.No.1-145,  
Thimmapuram (V), Kamaganikuntla, Dhone (M),  
Kurnool District.

Complainant

***AND***

1. Dy. Executive Engineer/O/Dhone
2. Executive Engineer/O/Dhone

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 01.12.2023 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

**ORDER**

01. The complainant during the Vidyut Adalat conducted on 08.11.2023 at Dhone filed the complaint stating that he applied for Agricultural service connection and paid the necessary deposit amounts as directed by the respondents, that the respondents released the service connection but till date service connection number was not assigned.



02. The said complaint was registered as C.G.No.52/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint the AE/O/Dhone Rurals verified the service connection of the complainant and noticed that previously service number 8222136000420 was released under multiple number by oversight and now new service number vide S.C.No. 8222136000681 was issued and it will be billed from 01.12.2023.
03. Heard both the parties through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved and the respondents assigned a new service connection number to the service of the complainant and further reported that the bill for the new SC. No. 8222136000681 will be issued from 01.12.2023 and the same is recorded.
05. Since the grievance of the complainant was resolved, this Forum opines that this complaint is to be closed, since the purpose is served. Accordingly, the complaint is closed. No order as to costs.
06. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of



Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of December'2023.

*Venky 06/12/23*

**CHAIRPERSON**

*R. Ramesh Babu*  
Member (Finance)  
*06/12/2023*

*Shanmugan* 6/12/2023  
Member (Technical)

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.**

**The Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Hyderabad-04.**

**The Stock file.**

*Venky*